



---

## AG 3100 End of Sale / End of Life Product Notice

April 2, 2012

Dear Nomadix Customer:

This notice is to inform the effective End of Sale and Premium Support End of Life dates for the AG 3100 Access Gateway model as follows:

- End of Sale – effective April 2, 2012
- Premium Support End of Life - effective December 31, 2013.

As part of this AG 3100 Premium Support End of Life transition, please note the following important dates:

- December 31<sup>st</sup> 2013 - Final Date to obtain Premium Technical Support Services to include Software revisions and hardware replacements.
- December 31<sup>st</sup> 2013 - Final Date to purchase add on modules and device user count upgrades.

Nomadix AG 3100 users may continue to purchase annual software license (Part no. 716-3104-004) to maintain and entitle use of the software beyond the Premium Support End of Life date. This means after the Premium Support End of Life date, the AG 3100 may continue to be licensed and used. Nomadix will continue to offer all licensees technical support on a best effort basis without software upgrades or hardware replacement.

For AG 3100 gateways purchased from October 1, 2011 through March 31, 2012 a special promotional platform upgrade is available. Please request Promotion NSP#639 for full consideration.

Please review our revised Life Cycle Policy at [www.nomadix.com](http://www.nomadix.com) If you have any questions please contact the following Nomadix departments. We look forward to supporting you.

**Contact Information:**

**Main:**

Nomadix, Inc.,  
30851 Agoura Road, #102  
Agoura Hills, CA. 91301  
USA  
+1.818.597.1500  
<http://www.nomadix.com/>

**Sales:**

+1.818.575.2480  
[sales@nomadix.com](mailto:sales@nomadix.com)

**Technical Support:**

+1.818.575.2590  
Select menu option #1  
[support@nomadix.com](mailto:support@nomadix.com)