



AG 5500 EOL Product Notice

January 21, 2011

Dear Nomadix Customer:

This letter is to inform you of the Support End of Life (EOL) for the AG 5500 Access Gateway, effective December 31, 2013. The End of Sale of the AG 5500 gateway model was announced July 2010. The last shipments were August 31, 2010.

As part of this AG 5500 EOL transition, please note the following important dates:

- Final date to purchase add on modules (PMS, HA) – December 31, 2013
- Final Date to purchase user count upgrades – December 31st, 2013
- Final Date to obtain technical support, firmware or software revisions – December 31st, 2013

Nomadix will continue to offer purchase of the annual software license (Part no. 716-5504-004) for AG 5500 gateways purchased beginning in 2009, to maintain and entitle use of the software for the AG 5500 beyond the Support End of Life date. This means after the Support End of Life date, the AG 5500 purchased beginning in 2009 may continue to be used. Nomadix will continue to include technical support on a best effort basis not to include software upgrades beyond the support end of life date. AG 5500 gateways purchased prior to 2009 do not require a software license to maintain use.

For more information, please refer to the EOL Policy Statement on the Partner Extranet Site, <http://www.nomadix.com/partners/extranet> under the Sales Tools/Policies and Pricing section (Channel Partner login is required). Any questions may be directed to the following Nomadix departments:

Contact Information:

Main:

Nomadix, Inc.,
A Docomo interTouch Company
30851 Agoura Road, #102
Agoura Hills, CA. 91301
USA

+1.818.597.1500

<http://www.nomadix.com/>

Sales:

+1.818.575.2480

sales@nomadix.com

Technical Support:

+1.818.575.2590

Select menu option #1

support@nomadix.com